

# RECYCLING HINTS

## Dry Recyclable Bin

- Flatten and squash all cardboard boxes – remove plastic and polystyrene and dispose of separately.
- Make sure no food or drink is left in containers.
- Rinse & Squash all cans and cartons (Tetra Pak).
- Minimise the amount of unnecessary packaging you generate.
- Not all plastics are recyclable - check plastic bottles for these symbols. Only these types of plastic are collected in this scheme.



## Glass Bin

- We accept brown, green and clear glass.

**PLEASE CHECK YOUR RECYCLING COLLECTION CALENDAR FOR YOUR SPECIFIC COLLECTION DAY**

**PLEASE LEAVE YOUR BIN OUT BEFORE 7.30AM TO ENSURE COLLECTION**

## For further information:

**Telephone:** 1890 500 800 (during office hours)

**e-mail:** [customercare@greenstar.ie](mailto:customercare@greenstar.ie)

**web address:** [www.greenstar.ie](http://www.greenstar.ie)

**Depot address:** Sarsfield Court Industrial Estate,  
Glanmire, Co. Cork.

# MAKE YOUR HOME A GREENSTAR RECYCLING HOME



## Yes



- Newspaper
- Paper (*Junk Mail*)
- Magazines
- Light Cardboard Packaging (*e.g. cereal boxes*)
- Drink Cans (*Aluminium*)
- Washed Food Tins (*Steel*)
- Washed Plastic Bottles (*e.g. shampoo/soft drinks*)
- Milk/Juice Cartons, Tetra Pak

## No



- Glass\*
- Food/Green Waste
- Contaminated Food Packaging
- Polystyrene Packaging
- Sanitary Waste (*inc. nappies & tissues*)

## Yes



- Glass - Brown, Green, Clear

Bins containing material not on the **YES** list or material that is wet or dirty will not be collected.

\*Please use separate glass bin provided.

# GENERAL INFORMATION

1. In the event of non-collection, a sticker shall be placed on your bin indicating our reason for non-collection.
2. If your wheelie bin is stolen, the theft must be reported to the Gardai and Greenstar. A deposit of €30 will be charged for a replacement bin.
3. In the event of damage caused by general wear and tear, no charge will be imposed for a replacement bin.
4. Upon closure of an account, Greenstar must be informed in writing and our bin made available for collection.
5. If you wish to cancel a direct debit instruction, you must inform Greenstar in writing giving seven days notification of cancellation date.
6. If your collection day falls on a Bank Holiday Monday, your collection will take place on the Saturday of the Bank Holiday weekend. For Bank Holidays that do not fall on a Monday, please check local press for arrangements.
7. If you are moving out of our service area, we require written confirmation of closure of your account. In the event of change of address and our services are still required, we must be informed as your chip details will need to be amended. A wheelie bin will only be serviced from the address indicated on the chip.

# INAPPROPRIATE MATERIAL FOR ANY BIN TYPE

- RUBBLE
- HOT ASHES
- METAL BARS
- FLUORESCENT TUBES
- PAINT & OIL CANS
- SYRINGES
- ASBESTOS
- HAZARDOUS WASTE
- GLASS OR SHARPS

N.B. If you dispose of grass cutting, we require you put the grass into bin liners or alternatively wrap the cuttings in newspaper. Grass can decompose and remain lodged in your bin.

# WHEELIE BIN INFORMATION

**Q. *Is my bin too heavy?***

A. A wheelie bin is deemed too heavy when it cannot be tilted back safely.

**Q. *Is my bin overloaded?***

A. A wheelie bin is regarded to be overloaded when the lid of the bin does not sit comfortably on the bin. A bin will not be serviced when overloaded material is at risk of falling off.

**Q. *Where should I leave my bin for collection?***

A. We would ask for bins to be left outside your premises where they are clearly visible to our operatives.

N.B. You are responsible for your waste until it has been collected by Greenstar.

**Q. *When should I leave my bin out?***

A. We request that you leave your bins out before 7.30am to ensure collection.

**Q. *Do I have to take part in the Recycling Scheme?***

A. Yes, the establishment of the recycling scheme is a condition of our waste collection permit and all customers will be included in it.

**Q. *Do my recyclable goods go to landfill?***

A. No, all recyclables collected are processed on-site in Sarsfield Court, Glanmire. Greenstar are the only company in Cork with the capability of sorting and segregating recyclable materials sourced from domestic household collection. The separated recyclables are then sent to third parties for full recycling.

In the interest of safety and the avoidance of littering we at Greenstar would ask you kindly to adhere to these recommendations.

*Thank You*